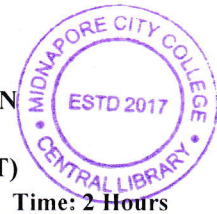


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MHA Semester- IV Examination, 2026
MASTER IN HOSPITAL ADMINISTRATION
PAPER: MHA 404
(HOSPITAL OPERATIONS MANAGEMENT)

Full Marks: 40

Time: 2 Hours



The figures in the right-hand margin indicate full marks.
Candidates are required to give their answers in their own words as far as practicable.

Group - A

A. Answer any **FOUR** of the following questions: 5×4=20

1. What do you mean by front office in a hospital and state its functions?
2. State the various functions of the Medical Records Department.
3. What is facility location? State its importance.
4. Explain the facilities required for efficient OPD functioning.
5. Discuss the role of Radiology department in hospital clinical services.
6. Explain the guiding principles in planning hospital facilities and operational units.

Group - B

B. Answer any **TWO** of the following questions: 10×2=20

7. Describe the procedures and legal formalities followed after death in a hospital.
8. Discuss the standards and requirements of lighting in different hospital areas. (4+6)
9. Discuss the importance of Biomedical Equipment in hospital services. Explain the role of hospital administration in maintenance and management of biomedical equipment. (5+5)

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