2026

4th Semester Examination (CCFUP : NEP)

BBAHM

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Paper : MJ 6-T

(Single Core Major)

(Support and Utility Services-I)

Full Marks : 60 Time : Three Hours

The figures in the margin indicate full marks.
Candidates are required to give their answers in their own words as far as practicable.

Group - A

Answer any ***five*** questions : 2×5=10

1. Write any two duties of housekeeping staff.
2. What is steam sterilization?
3. What is co-operative laundry service?
4. What do you mean by CSSD?
5. What is nosocomial infection?
6. State any two managerial issues in laundry services.

P.T.O.

7. What is Perosonal Protective Equipment (PPE)?

8. Differentiate between centralized and decentralized OPD.

Group - B

Answer any ***four*** questions : 5×4=20

9. Discuss safety measures in hospital housekeeping services.

10. Explain the functions of Blood Transfusion Service.

11. Discuss the admission procedures in IPD.

12. Explain radiation safety measures in radiology department.

13. Describe the workflow pattern of laundry department.

14. What are the importances of support and utility services in hospital?

Group - C

Answer any ***three*** questions : 10×3=30

15. Describe the planning considerations, location, physical infrastructure and facilities needed in an OPD. 3+2+5

16. Describe the concept of zoning in the Operation Theatre of a large hospital. What are the advantages of this concept? 6+4

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17. Discuss managerial issues involved in radiology department management.

18. "A good housekeeping is an asset which no hospital can afford to neglect"— Discuss.

19. Discuss the role of hospital administration in maintaining effective infection control services.

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