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PG (CBCS)
M.A Semester- IV Examination, 2026
EDUCATION
 PAPER: EDN 402
(EDUCATIONAL MANAGEMENT)

**Full Marks: 40****Time: 2 Hours**

The figures in the right-hand margin indicate full marks.
 Candidates are required to give their answers in their own words as far as practicable.

GROUP-A

• Answer any **TWO** of the following questions: **10×2=20**

1. What is Taylorism? Critically examine the application of Taylorism in educational institutions. 4+6
2. Explain organizational climate and its impact on education. 7+3
3. Describe Fiedler Contingency Theory and its educational implications. 7+3
4. Explain costs of quality: appraisal, failure, and prevention costs and its application on education. 7+3

GROUP-B

Answer any **FOUR** of the following questions: **5×4=20**

5. Define Educational Management and explain its importance.
6. Write a short note on the Human Relations Approach.
7. Explain Total Quality Management (TQM).
8. Explain the stages of Lewin's Change Model.
9. Briefly explain the cost-benefit analysis.
10. Explain Roles and Initiatives of Quality Council of India

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