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PG/1st Sem/MHA/25

2025

**MHA 1st Semester Examination  
HOSPITAL ADMINISTRATION**

**Paper : MHAC404X0**

**[Communicative English]**

Full Marks : 25

Time : One Hour

*The figures in the margin indicate full marks.  
Candidates are required to give their answers  
in their own words as far as practicable.*

**Group - A**

Answer any *two* questions :  $5 \times 2 = 10$

1. Comment on the functions of organizational communication.
2. What do you mean by effective communication? How is it important for organizational communication? 2+3
3. Discuss the impact of communication failure in an organization.

P.T.O.



( 2 )

**Group - B**

Answer any *one* question : 10×1=10

4. Define organizational communication. Discuss, in brief, different types of organizational communication. 3+7
5. Write a letter, as a manager of a health institute, to the manager of another health institute requesting for a collaboration for the development of health services aiming to societal development.

**Internal Assessment : 5 marks**