

2023

BBA(HM) 5th Semester Examination

BBA (Hospital Management)

Human Resource Management

PAPER : DSE-2B

Full Marks : 40

Time : 2 hours

The figures in the right-hand margin indicate marks.

*Candidates are required to give their answers
in their own words as far as practicable.*

Illustrate the answers wherever necessary.

Answer **all** questions.

1. Answer **any five** of the following questions :

2×5=10

(a) What is the purpose of Job design?

(b) What are the different types of Performance
Counselling?

(2)

- ~~(c)~~ Why is ethics important at work?
- (d) State the importance of career development in HRM.
- ~~(e)~~ How do you define Work Culture?
- (f) State the use of job evaluation in HRM.
- ~~(g)~~ Mention two major functions of Human Resource Management.
- (h) What is grievance handling in HR Policy?

2. Answer *any four* of the following questions :

5×4=20

- ~~(a)~~ Define Job Analysis. Discuss the objectives of Job Analysis. 2+3=5
- ~~(b)~~ State the problems in Performance Appraisal Methods. 5
- ~~(c)~~ Discuss the scope of HRM. 5
- (d) Discuss the steps involved to conduct a training process. 5
- ~~(e)~~ What is the meaning of Career Planning? Mention the steps in Career Planning. 2+3=5

(3)

(f) Discuss the major factors affecting the quality of work life. 5

3. Answer *any one* of the following questions :

10×1=10

(a) Define Interview. Explain the various interview techniques. 2+8=10

(b) Briefly describe the major issues in Compensation Management. 10

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