

2023

BBA(HM) 5th Semester Examination

BBA (Hospital Management)

Support and Utility Services-II

ELEVENTH PAPER : CC-11

Full Marks : 60

Time : 3 hours

The figures in the right-hand margin indicate marks.

*Candidates are required to give their answers
in their own words as far as practicable.*

Illustrate the answers wherever necessary.

Answer **all** questions.

1. Answer *any ten* of the following questions :

2×10=20

(a) Define post-mortem.

(b) Write the location of mortuary department
in hospital.

(2)

- (c) Why is mortuary also called rose cottage?
- (d) Define fire manual. ✓
- (e) What do you know about escape route? ✓
- (f) What is HIS?
- (g) Define patient care information system.
- (h) Write any two importances of the hospital information system.
- (i) Write the name of some DBMS software.
- (j) State the difference between biopsy and autopsy.
- (k) Mention some list of equipment present in the pharmacy department. ✓
- (l) How many types of pharmacy service present are there in the healthcare industry? ✓
- (m) Define drug. ✓
- (n) State the class- C fire element. ✓
- (o) Define fire triangle. ✓

(3)

2. Answer *any four* of the following questions :

5×4=20

- (a) Explain the function of mortuary service.
- (b) Briefly discuss the staffing pattern of mortuary service with their responsibility.
- (c) Why is computerization important in the pharmacy department?
- (d) Define monitoring process. State the positive and negative temperature of the mortuary. 3+2=5
- (e) Write down the importance of fire safety training.
- (f) Explain the classification of fire with definitions and examples.

3. Answer *any two* of the following questions :

10×2=20

- (a) Briefly discuss the policies and procedures of the mortuary.
- (b) Discuss the responsibilities of a chief pharmacist. State the physical facilities of pharmacy. 5+5=10

(4)

(c) Explain some important causes of Hospital Fire. Discuss some preventive steps that should be taken to avoid fires in hospitals.

5+5=10

(d) State the meaning of the patient care information system. Discuss some elements of the patient care information system. Write some benefits of the patient care information system.

2+3+5=10

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