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M.H.A Semester-II Examination, 2022
MASTER IN HOSPITAL ADMINISTRATION
PAPER: MHA 202
(HUMAN RESOURCE MANAGEMENT)

Full Marks: 40

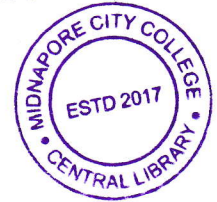
Time: 2 Hours

GROUP-A

Answer any four questions of the following:

4×5=20

1. What is human resource management? State the objectives of human resource management in hospital. 2+3
2. What do you mean by performance appraisal? State the importance of performance appraisal. 2+3
3. 'Recruitment is a positive process'-Enumerate the statement.
4. Explain the term 'Quality of Work Life'.
5. Highlight the rationale behind merit-based promotion.
6. State the difference between training and development.



GROUP-B

Answer any two questions of the following:

2×10=20

1. What is HRP? Describe the different stages of HRP process. 2+8
2. Describe various operative functions of a HR manager in a hospital.
3. What do you understand by employee compensation? State the various factors which influence employee compensation. 2+8
