



PG
M.H.A. Semester-I Examination, 2022
MASTER IN HOSPITAL ADMINISTRATION
PAPER: MHA 104

(PRINCIPLES OF MANAGEMENT AND ORGANIZATION BEHAVIOUR)

Full Marks: 40

Time: 2 Hours

GROUP-A

Answer any FOUR of the following questions:

4×2=8

1. What do you mean by management?
2. What is decision making?
3. Who is regarded as father of Human Relations School?
4. What do you understand by co-ordination?
5. What is democratic style of leadership?
6. Define attitude.
7. What is delegation of authority?
8. What do you understand by span of control?

GROUP-B

Answer any FOUR of the following questions:

4×4=16

1. Explain Graicuna's formula relating to span of control.
2. Write a short note on 'managerial grid theory'.
3. Mention any five objectives of performance appraisal.
4. Differentiate between centralization and decentralization.
5. Compare Theory X and Theory Y.
6. State the various methods of on-the-job training.
7. Write any two advantages and disadvantages of decentralization.
8. Write a short note on 'human resource audit'.

GROUP-C

Answer any TWO of the following questions:

2×8=16

1. State the definition of selection. Write down the various sources of selection.
2+6
2. What do you mean by group? State the various stages of group development.
2+6
3. How is 'Management' different from 'Administration'? Discuss different levels of management in a business organization.
4+4
4. Critically discuss Vroom's expectancy theory of motivation.