



বিদ্যাসাগর বিশ্ববিদ্যালয়

VIDYASAGAR UNIVERSITY

4th Semester Examination 2022

BBA (Hospital Management)

PAPER—CC8

HOSPITAL OPERATIONS MANAGEMENT

Full Marks : 60

Time : 3 Hours

The figures in the right-hand margin indicate full marks.

Candidates are required to give their answers in their own words as far as practicable.

Illustrate the answers wherever necessary.

1. Answer any six questions.

6×2

(a) What do you know about professional management?

(b) Define HDU.

(c) What do you mean by hospital?

(d) State about AYUSH.

(e) Define CHC.

(f) In a hilly area how many population are covered by PHC?

(g) Define PERT.

(h) What is bar diagram?

(i) Explain the concept of quality management committee.

(j) State the bed capacity of a district hospital.

2. Answer any *four* questions.

4×12

(a) Briefly describe about the critical care units of a hospital.

(b) What is the need of professional management in Indian hospital? Explain the development of professional management in Indian hospital. 5+7

(c) Describe, in brief, the guiding principles in planning hospital facilities and services. Write down the primary factors in determining a site for a proposed hospital. 7+5

(d) Briefly discuss about any three hospital committees and their functionalities. 4+4+4

(e) State down the steps of hospital planning with a suitable chart. What are the general principles of hospital planning? 8+4

(f) Explain about the management structure of a proposed hospital. 12

(g) Write short notes on any *two* of the following : 6+6

(i) Gantt chart

(ii) Governing body

(iii) Hospital equipment

(h) What considerations should be taken in respect of planning a hospital building on the basis of design team. 12