2022

BBA(HM) 3rd Semester Examination

BBA (Hospital Management)

Clinical Services

PAPER — CC–6

Full Marks : 60

Time : 3 hours

The figures in the right-hand margin indicate marks.

Candidates are required to give their answers in their own words as far as practicable.

Illustrate the answers wherever necessary.

Answer **all** questions.

1. Answer *any* **ten** of the following questions :

    2×10=20

    (a) What do you understand by HSS?

    (b) Why is location of OT important in a hospital?

(c) Explain any two functions of outpatient department.

(d) What do you mean by nuclear imaging?

(e) State about nosocomial infection.

(f) What do you understand by casualty?

(g) Write down the importance of emergency department in hospital.

(h) What is the use of a calendar machine?

(i) State any two functions of dietary department.

(j) What is steam sterilization?

(k) Write down any four equipment used in emergency department.

(l) What do you mean by HAI?

(m) Write any two importance of lighting in OT.

(n) What do you understand by co-operative laundry system?

(o) What do you mean by radiology?

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2. Answer *any* **four** of the following questions :

(a) What do you understand by housekeeping department? Write down the various functions of this department. 1+4=5

(b) Discuss diagrammatically the work flow pattern of laundry department. 5

(c) Give an overview of various zones in OT. 5

(d) Briefly elaborate the functional management in OPD. 5

(e) State the location and function of emergency department. 2+3=5

(f) Describe the various methods of sterilization. 5

3. Answer *any* **two** of the following questions :

(a) State the various functions of CSSD. Describe the CSSD distribution system in details. 4+6=10

(b) What do you understand by diagnostic radiology? Explain about the managerial issues associated with radiology department and how can you solve it? 2+4+4=10

(c) Briefly discuss the various safety rules for hospital. 10

(d) Explain in details on the Hospital Infection Control Programme. 10

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