



বিদ্যাসাগর বিশ্ববিদ্যালয়

**VIDYASAGAR UNIVERSITY**

**4th Semester Examination 2021**

**BBA (Hospital Management)**

**PAPER—C8**

**HOSPITAL OPERATIONS MANAGEMENT**

*Full Marks : 75*

*Time : 3 Hours*

*The figures in the right-hand margin indicate full marks.*

*Candidates are required to give their answers in their own words as far as practicable.*

*Illustrate the answers wherever necessary.*

Answer any *three* questions.

20×3

**1.** Define 'Hospital'. Write down the types of hospital. State the responsibilities of various levels of management in a hospital.

2+8+10

**2.** Describe the guiding principles in planning hospital facilities and services. What is the need of survey for building a hospital?

15+5

3. State the development of professional management in Indian hospital. Write down the importance of professional management in Indian hospital. 13+7
4. What are the challenges faced by a hospital. Describe the strategies to overcome these challenges. 10+10
5. Discuss the steps of hospital planning process. Discuss regarding the governing body of a hospital. 15+5
6. Discuss briefly on various hospital committees. 20

**(Internal Assessment - 15 Marks)**

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