



বিদ্যাসাগর বিশ্ববিদ্যালয়

VIDYASAGAR UNIVERSITY

5th Semester Examination 2021

BBA (Hospital Management)

PAPER—DSE2B

HUMAN RESOURCE MANAGEMENT

Full Marks : 75

Time : 3 Hours

The figures in the right-hand margin indicate full marks.

Candidates are required to give their answers in their own words as far as practicable.

Illustrate the answers wherever necessary.

A. Answer any six questions. 6×2

1. What is human resource management?
2. What is selection?
3. Define training.
4. What is performance appraisal?
5. What do you mean by human resource planning?
6. What is orientation?

7. What do you mean by work ethics?
8. What do you mean by promotion?
9. What is incentive pay?
10. What do you mean by career counselling?

B. Answer any *four* questions. 4×12

11. What is the need of HRP? Describe the different stages in HRP process. 4+8
12. State the objectives of performance appraisal. Briefly discuss 360 degree method of performance appraisal. 4+8
13. What are the importances of training? Briefly discuss On-the-Job training method. 3+9
14. Differentiate between training and development. Differentiate between career planning and career development. 6+6
15. What do you mean by quality of work life? State the important characteristics of quality of work life. 4+8
16. Define recruitment. State the various sources of recruitment. 2+10
17. State the objectives of career planning. Briefly discuss on career planning process. 5+7
18. Write shorts on the following (any *two*) : 6+6
 - (a) Job Analysis, (b) Placement, (c) Promotion and Transfer, (d) Employee Compensation.

(Internal Assessment – 15 Marks)
