



বিদ্যাসাগর বিশ্ববিদ্যালয়

VIDYASAGAR UNIVERSITY

4th Semester Examination 2021

BBA (Hospital Management)

PAPER—C9

SUPPORT AND UTILITY SERVICES – I

Full Marks : 75

Time : 3 Hours

The figures in the right-hand margin indicate full marks.

Candidates are required to give their answers in their own words as far as practicable.

Illustrate the answers wherever necessary.

Answer any *three* questions.

20×3

1. Define OT. State the location and lighting requirements of OT. Briefly discuss various zones in OT. 3+7+10
2. Define CSSD. Describe the location and staffing pattern of CSSD. Write down the methods of sterilization. 2+8+10
3. Write down the space requirements of laundry department in a hospital. State the various managerial issues and their solutions in laundry department. 5+15

4. What do you understand by therapeutic radiology service in a hospital? Write down the physical facilities of diagnostic radiology department. Briefly discuss about the managerial issues in radiology department. 5+5+10
5. Give an overview of the importance of security services in a hospital. How can we prevent the assets of the hospital from fraud, theft and other kind of losses - discuss. 5+15
6. Write down the functions of OPD. State the patient flow pattern in OPD. Briefly discuss the common problems occurred in OPD. 5+5+10

(Internal Assessment - 15 Marks)
