



বিদ্যাসাগর বিশ্ববিদ্যালয়

VIDYASAGAR UNIVERSITY

3rd Semester Examination 2021

BBA (Hospital Management)

PAPER—C6

CLINICAL SERVICES

Full Marks : 75

Time : 3 Hours

The figures in the right-hand margin indicate full marks.

Candidates are required to give their answers in their own words as far as practicable.

Illustrate the answers wherever necessary.

A. Answer any six questions.

6×2

1. What do you mean by HSS ?
2. Define HAI.
3. What is steam sterilization ?
4. Define therapeutic radiology.
5. State the protective zone of OT.

6. Write down some important equipment used in emergency department.
7. State the function of dietary department.
8. What do you mean by CSSD?
9. What is the use of a calendar machine?
10. What is a nosocomial infection?

B. Answer any *four* questions. 4×12

11. What do you understand by emergency department? State the location and function of emergency department. 2+4+6
12. State the function of CSSD. Write down the CSSD distribution system. 5+7
13. What do you understand by Diagnostic Radiology? What are the management issues associated with radiology department? 2+10
14. Briefly discuss the Hospital Infection Control Programme. 12
15. Describe the space requirement of laundry. What are the problems of laundry and how it will be handled? 5+7
16. Write down the function of housekeeping department. Explain in detail the importance of housekeeping department in a hospital. 6+6
17. What are the functions of hospital security? Give an overview of the importance of hospital security. 5+7
18. Explain the types of hospital laundry. Discuss diagrammatically the workflow pattern of laundry. 6+6

(Internal Assessment – 15 Marks)