



বিদ্যাসাগর বিশ্ববিদ্যালয়

**VIDYASAGAR UNIVERSITY**

**5th Semester Examination 2021**

**BBA (Hospital Management)**

**PAPER—C11**

**SUPPORT & UTILITY SERVICES - II**

*Full Marks : 75*

*Time : 3 Hours*

*The figures in the right-hand margin indicate full marks.*

*Candidates are required to give their answers in their own words as far as practicable.*

*Illustrate the answers wherever necessary.*

**A.** Answer any six questions.

6×2

1. What do you mean by post-mortem?
2. Define triage.
3. State the class-c fire elements.
4. Define HIS.
5. State the definition of ALS.

6. State the positive temperature of mortuary.
7. What do you mean by patient care information system?
8. Define drug.
9. State any two importance fire safety training.
10. What do you understand by escape route?

**B.** Answer any *four* questions. 4×12

11. Describe the location of mortuary. List the categories of staff and the important equipment required in a mortuary. 4+8
12. Discuss the responsibilities of a chief pharmacist. State the functions of a hospital pharmacy. 7+5
13. Discuss briefly on fire elements. Explain the fire detection system. 6+6
14. What do you know about hospital formulary? Write down the computerization of pharmacy service. 5+7
15. State the importance of HIS. Discuss the classification of hospital information system. 5+7
16. Elaborate the process of inventory management by a hospital pharmacy. State the physical facilities of pharmacy. 8+4
17. Briefly discuss about the Drugs and Therapeutic committee. 12
18. Write in brief the physical facilities required in a mortuary. State the policies and procedures of mortuary. 7+5

**(Internal Assessment – 15 Marks)**