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PG CBCS
M.SC. Semester-IV Examination, 2021
MASTER IN HOSPITAL ADMINISTRATION
PAPER: MHA 404
(HOSPITAL OPERATIONS MANAGEMENT)

Full Marks: 40

Time: 2 Hours

Answer any FOUR questions from the following: 4×10=40

1. What is medical record? State the significance of medical record. 3+7
2. Describe the location and functions of Out Patient Department. 3+7
3. Write short notes – (**any two**) 5+5
 - a) MRI
 - b) USG
 - c) CT-Scan
4. List out the various factors which are considered before opening a new hospital. 10
5. Describe the billing process in a hospital. 10
6. What are the safety procedures maintained by the radiology department. 10
7. Briefly describe various calibration procedures maintained for different instrument. 10
8. Describe various techniques of work measurement in a healthcare organization. 10
