



2019

B.A. 1st Semester Examination

ENGLISH (AECC-ELECTIV

Paper - AECC (MIL)

Full Marks: 40

Time: 2 Hours

The figures in the margin indicate full marks. Candidates are required to give their answers in their own words as far as practicable.

1. Answer any five questions:

 $5 \times 2 = 10$

- (a) Define body language. Refer to some of the gestures we use to communicate.
- (b) Point out the differences between animal communication and human communication.
- (c) What are the disavantages of written forms of communication?
- (d) What are the major forms of electronic and online communication?

[Turn Over]

- (e) Define miscommunication.
- (f) What is inter-personal communication?
- (g) Define close reading.
- (h) What are the main features of business communication?
- 2. Answer any four questions:

 $4 \times 5 = 20$

- (a) What are the stages in the process of communication?
- (b) Point out the differences between verbal and non-verbal communication.
- (c) Write a note on reading strategies with particular reference to 'scanning' and 'skimming'.
- (d) What are the advantages of note-taking/making? What are the main note-taking/making?
- (e) What are the skills required for a successful group discussion?
- (f) Mention major theories of communication.

3. Answer any one questions:

1×10=10

- (a) What are the barriets to effective communication?
 What are the streategies for effective communication?
- (b) How are business letters different from pessonal ones? Illustrate with examples.