

Total page: 1

PG CBCS
PG Semester-I Examination, 2020
MHA
PAPER: MHA 104
(PRINCIPLES OF MANAGEMENT & ORGANIZATION BEHAVIOUR)
Full Marks: 40 **Time: 2 Hours**

Answer any two questions from the followings:

2X20=20

1. Define performance appraisal. Briefly discuss any two modern methods of performance appraisal. 4+16
2. Define group. State the characteristics of a group. Discuss briefly the different types of group. 3+7+10
3. What is communication? Schematically explain the process of effective communication. 5+15
4. Discuss the major contributions made by Henry Fayol in management.
5. What do you mean by formal organization? State the advantages and disadvantages of it. 5+15
6. Define Motivation. Discuss briefly the Maslow's theory of motivation. 5+15
