PG (NEW) CBCS
MHA
M.H.A Semester-I Examination, 2019
MHA
PAPER: MHA-191

(Practical-Language Lab1)

Full Marks: 80   **Time: 3 Hours**

Group-A

Answer any three questions of the following: **3×10=30**

1. What is communication?
2. Discuss 'Grapevine Communication'.
3. What do you understand by effective and clear communication?
4. What is valuable feedback in communication?
5. How grapevine communication distorts messages?

Group-B

Answer any two questions of the following: **2×15=30**

6. What is order of information flow?
7. Grapevine Communication lacks control – discuss.
8. Write advantages of grapevine communication.
9. What is work place communication? Give proper example and discuss.

(10+5)

Group-C

Answer any one question of the following: **1×20=20**

10. Discuss the types of Grapevine communication.
11. Discuss the relation between Workplace and Formal Communication.

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