# PG (NEW) CBCS PG Semester-I Examination, 2019 MHA

PAPER: MHA-106 (Marketing Management)

Full Marks: 40 Time: 2 Hours

### **GROUP-A**

## Answer any <u>four</u> questions of the following:

4X2=8

- 1. What is Marketing?
- 2. What is Marketing Myopia?
- 3. What do you mean by Positioning?
- 4. Define Marketing Research.
- 5. What is Brand Extension?
- 6. Define Sales Promotion.
- 7. Define Segmentation.
- 8. Write the full form of 'STP'.

#### **GROUP-B**

## Answer any four questions of the following:

4X4=16

- 9. Discuss briefly, the elements of the marketing mix.
- 10. Explain briefly the concept 'SWOT' analysis in Marketing Perspective.
- 11. State the characteristics of Services.
- 12. What are the essential requisites of an 'Effective Segmentation'?
- 13. What is Packaging? What are the purposes of Packaging? 1+3
- 14. When does a firm opt for Skimming Pricing Policy?
- 15. State the difference between Advertising and Sales Promotion.
- 16.If the first command in marketing is 'know the customer', the second is 'know the product.'- Explain.

### **GROUP-C**

## Answer any two questions of the following:

2X8=16

- 17. What are the major components of external marketing environment? Discuss briefly.
- 18. With the aid of a diagram, elaborate the stages in the PLC of a product.
- 19. What do you mean by New Product? Describe the steps of New Product Development. 2+6
- 20. What do you mean by Consumer Behaviour? Discuss briefly different stages of Consumer Decision Making Process. 2+6

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MCC/19/PG/Sem.-I/MHA/1