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PG (NEW) CBCS

PG Semester-I Examination, 2019

MHA

PAPER: MHA-104

(Principles of Management and Organizational Behaviour)

Full Marks: 40

Time: 2 Hours

GROUP-A

Answer any <u>four</u> questions of the following:

- 1. Define the term Management.
- 2. What is Motivation?
- 3. What do you mean by Group?
- 4. What is Selection?
- 5. What is Co-ordination?
- 6. What is Performance Appraisal?
- 7. What is Controlling?
- 8. Write four essential skills of a manager.

GROUP-B

Answer any <u>four</u> questions of the following:

- 9. Differentiate between formal group and informal group.
- 10. State the difference between Management and Administration.
- 11. Write a short note on 360° Appraisal.
- 12. Briefly state the various barriers to selection.
- 13. Discuss briefly the concept of Human resource Audit.
- 14. Write short note on MBO.
- 15. Write short note on delegation of authority.
- 16. Write a short note "Span of Control".

GROUP-C

Answer any two questions of the following:

2X8=16

- 17. Briefly explain 14 principles of management by Henry Fayol.
- 18. What is training? Describe in details the various training methods? **2+6**
- 19. Schematically explain the "Maslow's Hierarchy Theory of Needs" with suitable example.
- 20. What do you mean by Group Development? Explain the various stages of Group Development.

4X2=8

4X4=16

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